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on October 7, 2002

TOWNSEND and TOWNSEND and CREW LLP

By Nina L. McNeill
Nina L. McNeill

PATENT
Attorney Docket No.: 020342-
000900US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Safwan Shah et al.

Serial No.: 09/944,626

Filed: August 30, 2001

For: **ACTIVE PROFILING SYSTEM FOR
TRACKING AND QUANTIFYING
CUSTOMER CONVERSION
EFFICIENCY**

Art Unit: 2163

LETTER TO OFFICIAL
DRAFTSPERSON

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Sir:

Applicants submit 6 (six) sheets of formal drawings to be made of record in the above-identified case.

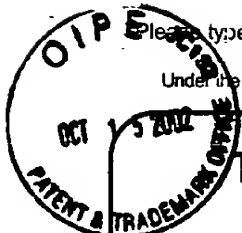
Respectfully submitted,

Patrick M. Boucher
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PTO/SB/21 (08-00)

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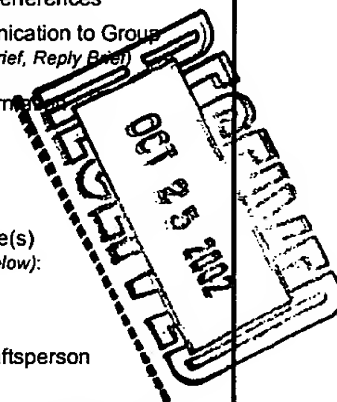
TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/944,626
	Filing Date	August 30, 2001
	First Named Inventor	Shah, Safwan
	Group Art Unit	2163
	Examiner Name	Unassigned
Total Number of Pages in This Submission	Attorney Docket Number	020342-000900US

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Technology Center 2100

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<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Assignment Papers (for an Application)	<input type="checkbox"/> After Allowance Communication to Group
<input type="checkbox"/> Fee Attached	<input checked="" type="checkbox"/> Formal Drawings (6 sheets)	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Amendment / Response	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address	<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):
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<input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Request for Refund	Letter to Official Draftsperson
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> CD, Number of CD(s)	
<input type="checkbox"/> Response to Missing Parts/Incomplete Application	Remarks	The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		



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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm and Individual name	Townsend and Townsend and Crew LLP Patrick M. Boucher Reg. No. 44,037
Signature	<i>Patrick Boucher</i>
Date	October 7, 2002

CERTIFICATE OF MAILING	
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Typed or printed name	Nina L. McNeill
Signature	<i>Nina L. McNeill</i>
Date	October 7, 2002

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